

•**105** has been launched by electricity network operators for customers to call should they need to report or get information about a power cut in their area. Key points to note about this service are:

- Dialling **105** will put customers through to their local electricity network operator - Western Power Distribution for Bisley parish - the company that manages the cables, power lines and substations that deliver electricity into homes and businesses in their area
- 105** is just one of the ways that customers can contact their electricity network operator. Customers can also contact them by phone or via their website, and most network operators are on social media too
- 105** is a free service for people in England, Scotland and Wales
- Customers can call **105** no matter who they choose to buy electricity from
- Customers can also call **105** if they spot damage to electricity power lines and substations that could put anyone in danger. If there's a serious immediate risk, they should call the emergency services too.