

# Accessibility statement for Bisley-with-Lypiatt Parish Council website

This website is run by Bisley-with-Lypiatt Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 200% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website aren't fully accessible:

- most older PDF and Word documents aren't fully accessible to screen reader software

## What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read:

- email [admin@bisley-with-lypiatt.gov.uk](mailto:admin@bisley-with-lypiatt.gov.uk)
- call 01452 771 089

We'll consider your request and get back to you in two working days.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact our Parish Clerk at [admin@bisley-with-lypiatt.gov.uk](mailto:admin@bisley-with-lypiatt.gov.uk) or 01452 771 089 or write to:

Bisley-with-Lypiatt Parish Council  
Mrs D Meredith, Clerk  
Alderly  
2 Brockley Acres  
Eastcombe  
STROUD  
Glos GL6 7DU

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Contacting us by phone or visiting us in person

Find out how to contact us *[add link to contact details page]*.

## Technical information about this website's accessibility

Bisley-with-Lypiatt Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is fully compliant with the Web Content Accessibility Guidelines version 2.1 AA standard.

## Content that's not within the scope of the accessibility regulations

### PDFs and other documents

Many of our older PDFs don't meet accessibility standards – for example, they may not be structured so they're accessible to a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2 (name, role value).

*Some of our PDFs are essential to providing our services. For example, we have PDFs with information on how users can access our services, and forms published as Word documents. By September 2020, we plan to either fix these or replace them with accessible HTML pages.*

The accessibility regulations [don't require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services. For example, we don't plan to fix all minutes and agendas published before January 2018.

Any new PDFs or Word documents we publish will meet accessibility standards.